



# **VA Western New York Longitudinal Opportunities**

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# VA Western New York

★ VA Western New York Healthcare System is a tertiary medical center serving >80,000 Veterans

- Buffalo Campus
  - Medicine, Surgery, Critical Care, ED, Primary Care and various specialties
- Batavia Campus
  - CLC & Primary Care
- Community Based Outpatient Clinics (CBOCs)
  - Niagara Falls, Lockport, West Seneca, Springville, Dunkirk, Jamestown and Olean



# VA Western New York

★ VAWNY has services at the Buffalo site

- Similar to any tertiary medical center
  - Medicine (Hospitalists)
  - Critical Care (Intensivists)
  - Surgery (most except neurosurgery)
  - Behavioral Health
  - Specialists (Dermatology, Rheumatology, Cardiology, Infectious Diseases, Hem/Onc, Podiatry etc)
  - Community Living Centers (CLCs) aka LTC



# VA Western New York Pharmacy Service

## ★ Two Pharmacy Residency Programs

- Five (5) PGY1 Pharmacy Practice Residents
  - Dr. Kari Mergenhagen
- One (1) PGY2 Infectious Diseases Pharmacy Resident
  - Dr. Kari Mergenhagen



# VA Western New York Pharmacy Service

## ★ VAWNY inpatient pharmacy services include:

- Medication Reconciliation
  - Admission reviews
  - Discharge reviews
- Inpatient Anticoagulation
- Pharmacy Discharge Programs
  - Med/Surg
  - Mental Health
- Infectious Diseases
  - Antimicrobial Stewardship
  - Rounding
  - Home Infusion
- Critical Care
  - Rounding
- ED – in development



# VA Western New York Pharmacy Service

★ VAWNY Community Living Centers Pharmacy services at Buffalo and Batavia include:

- Medication Reviews
  - Initial
  - Monthly
- Fall Prevention Reviews
- Post-Fall Medication Reviews
- Interdisciplinary Meetings
- Team Rounding
- Consults
- Formulary Management



# VA Western New York Pharmacy Service

- ★ VAWNY has outpatient pharmacy services at both the Buffalo and Batavia sites
  - Similar to community pharmacy
    - Rxs for pick up at the medical center pharmacy
    - Rxs mailed to patients
    - No money exchange at the pharmacy itself
  - Utilize a mail-out program called "CMOP" which processes >50% of our Rxs





# VA Western New York Pharmacy Service

★ VAWNY Ambulatory Pharmacy services at Buffalo and Batavia include:

- Primary Care Service (DM, HTN etc)
  - General population (PACT)
  - Women's (WWC)
  - Geriatrics (HBPC)
  - Community Clinics (CBOCs)
- Anticoagulation Management (Warfarin, DOACs etc)
- Mental Health (PTSD, SUD, Metabolic etc)
- Geriatrics
- HCV
- Consults
- Formulary Management





# VA Western New York Pharmacy Service

## ★ Longitudinal Opportunities

- VA requires fingerprints, background checks as well as a plethora of paperwork
- Initial Orientation day for overview
- Each Preceptor will further orient to their area



# VA Western New York Pharmacy Service

## ★ Longitudinal Opportunities

- Primary Care
  - Drs Michelle Mangaser, Dr. Kari Kurtzhalts
- Internal Medicine
  - Drs Kelly Smith, Kristen Fodero and Kari Mergenhagen
- Medication Reconciliation
  - Drs Krajewski, Bobak, Appleby, Vella
- Pharmacy Administration (elective)
  - Drs Doyle and Reed



# VA Western New York Pharmacy Service

## ★ Primary Care

- MTM
- Problem solving
- New Patient Appointments
- Formulary Management
- Liaison between the Veteran and the various disciplines:
  - Veteran/Provider/Nurse/Pharmacy



# VA Western New York Pharmacy Service

## ★ Internal Medicine

- Daily Team Rounding
- Administrative opportunities
- Transitions of care



# Medication Reconciliation

- ★ Inpatient Anticoagulation
- ★ Discharge Counseling
- ★ Team Rounding
- ★ Pharmacokinetic monitoring



# Pharmacy Administration

- ★ Policy writing
- ★ Inventory management
- ★ Scheduling
- ★ Recalls as required
- ★ MUE



# VA Western New York Pharmacy Service

★ Any Questions??

★ Thank you!